

Escalation Matrix under RIA

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Ms. Urja Tiwari	Office No. B-3501, B-Wing, Kohinoor Square N.C. Kelkar Marg, R.G. Gadkari Chowk, Shivaji Park, Dadar (West) Mumbai - 400028	+91 22-69319940	urja.tiwari@buoyantcap.com	09:00am to 05:00pm
Head of Customer Care	Mr. Harsh Shah	Office No. B-3501, B-Wing, Kohinoor Square N.C. Kelkar Marg, R.G. Gadkari Chowk, Shivaji Park, Dadar (West) Mumbai - 400028	+91 22-69319937	harsh.shah@buoyantcap.com	09:00am to 05:00pm
Compliance Officer	Ms. Mayuri Jangid	Office No. B-3501, B-Wing, Kohinoor Square N.C. Kelkar Marg, R.G. Gadkari Chowk, Shivaji Park, Dadar (West) Mumbai - 400028	+91 22-69319912	mayuri.jangid@buoyantcap.com	09:00am to 05:00pm
Principal Officer	Mr. Dipen Kumar Sheth	Office No. B-3501, B-Wing, Kohinoor Square N.C. Kelkar Marg, R.G. Gadkari Chowk, Shivaji Park, Dadar (West) Mumbai - 400028	+91 22-69319994	dipen@buoyantcap.com	09:00am to 05:00pm